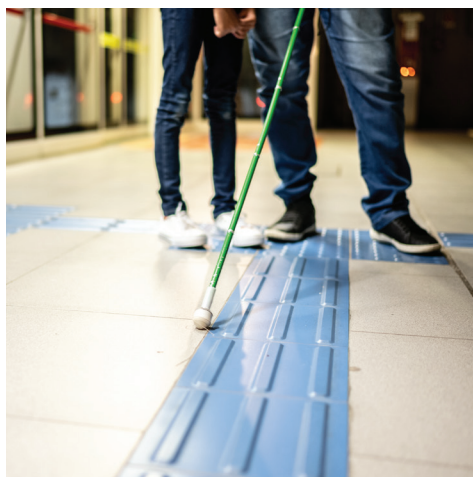


Action Plan for Universal Inclusion 2024 - 2026

Adopted August 2024



DORVAL

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MESSAGE FROM THE MAYOR

Universal accessibility continues to be at the heart of the City of Dorval's priorities to create an environment free of obstacles to the integration of people with disabilities and to ensure the implementation of best practices for accessibility. In collaboration with the members of our municipal council and our Universal Inclusion Committee, I am committed to continuing the efforts made by our predecessors to take other major steps in terms of universal accessibility and to ensure pursuit of the objectives set out in our action plan.

Our commitment to raising awareness and mobilizing all services of the City of Dorval to the importance of identifying obstacles to universal accessibility in their daily practices is today stronger than ever. We are proud to count on citizen volunteers and representatives from each municipal service in meetings where information on best practices and ideas for implementation measures to promote accessibility for people with disabilities are shared and valued.

The future is certainly promising. We have the well-being of all of our citizens at heart and our desire to offer an inclusive living environment to our entire Dorval community will be reflected in our many future projects. We are aware that there are still improvements to be made and it is with enthusiasm and determination that we will accomplish them.

I invite you to read through this Action Plan on Universal Inclusion, to become aware of all the undertakings to reduce obstacles highlighted in the points of our 2024-2026 Action Plan. This Plan outlines the actions implemented by the City of Dorval to allow people with disabilities to live in an environment free of obstacles, to promote their social participation, and to integrate them into the development of the community.

On my behalf and that of the council members, I would like to thank the citizens, employees, and elected officials who sit on our Universal Inclusion Committee. Through their inclusive approach, they are actively involved in minimizing barriers and obstacles faced by people with disabilities in their daily reality and contribute to improving their quality of life in Dorval. All together, we are working to promote universal accessibility and encourage Dorval to embrace the concept of an inclusive city.



A handwritten signature in blue ink, which appears to read 'M. Doret'.

Marc Doret

INTRODUCTION OF THE UNIVERSAL INCLUSION COMMITTEE

This committee is made up of people having a functional limitation, a representative of the CIUSSS, municipal employees, and elected officials.

This Action Plan is the result of a collaborative undertaking among several committed individuals and organizations who have universal inclusion at heart. The mandate for development and implementation of the Action Plan is coordinated by Julie Mahoney, director of the Leisure and Culture Department.

COMMITTEE MEMBERS:

- **Marc Doret**, Mayor of Dorval
- **Nicole Duchastel**, municipal councilor
- **Julie Mahoney**, director of the Leisure and Culture Department
- **Gilles Corbeil**, community organizer, INLB (Nazareth et Louis-Braille Institute)
- **Benoît Lévesque**, director of the Urban Planning Department
- **Jad Kadi**, director of the Engineering Department
- **Francis Bastien**, director of the Public Works Department
- **Annick Charest**, director of the Communications and Citizen Relations Department
- **Anabelle Lussier Malenfant**, division head – Community Aid
- **Andréanne Alain**, division head - Library and Culture
- **Chelsea Doret**, cultural agent - Library and Culture
- **Annyck Brosseau**, director of the Human Resources Department
- **Olga Tabernero**, section head - Material Resources
- **Tania Shand**, access coordinator - DI-TSA-DP Directorate, CIUSSS de l'Ouest-de-l'Île-de-Montréal
- **Suzanne Petitclerc**, citizen
- **Monique Rouleau**, citizen
- Two new citizen members coming in 2024

HISTORY OF THE COMMITTEE

The City of Dorval formed a special advisory committee to study the needs of people with disabilities in 1991 through Resolution 91-671, amended by Resolution 91-720. The following year, an evaluation of services for people with disabilities in buildings belonging to the City was carried out as part of the “5 Stars” program, an excellent reference tool for increasing accessibility for persons with disabilities.

Since 2007, the City of Dorval has produced an annual action plan that complies with provincial law. This year, the committee decided to adopt a name more representative of its constantly evolving mission. Following discussions and multiple proposals, the committee voted for the name: Universal Inclusion Committee. Inclusion refers to creating a suitable environment that values all people, regardless of their abilities. This designation aligns perfectly with the accessibility values that we wish to promote within the committee.

LEGAL FRAMEWORK

Even though accessibility and inclusion concern all citizens, the policy is based on several legal and administrative foundations relating to the needs and issues faced by people with disabilities:

- ▶ The Charter of Human Rights and Freedoms
- ▶ The Act to secure handicapped persons in the exercise of their rights with a view to achieving social, school and workplace integration
- ▶ Provincial policy: À part entière : pour un véritable exercice du droit à l'égalité
- ▶ The Accessible Canada Act

The Act to secure handicapped persons in the exercise of their rights with a view to achieving social, school and workplace integration requires notably that each municipality with at least 15,000 inhabitants must adopt an annual action plan identifying the obstacles to the inclusion of people with functional limitations and proposing measures to remedy them. In order to harmonize the quality of all action plans, a decree stipulates that subject organizations must now plan measures in all activities within their sector.

PORTRAIT OF THE MUNICIPALITY

PORTRAIT OF THE TERRITORY

Demerged from the City of Montreal in 2006, the City of Dorval covers an area of 29.08 km², located in the southwest of the Island of Montreal, along Lake Saint-Louis. It borders the cities of Pointe-Claire, Dollard-des-Ormeaux, the borough of Saint-Laurent and the borough of Lachine.

Dorval is structured by six districts on the territory as well as by the presence of four major transport axes: Highway 13, Highway 40, Highway 20, and Highway 520. These highway axes have the effect of subdividing the municipality, one segment located north of Highway 20 and another segment located south of Highway 20.

In fact, these two locations have very distinct features: one area is characterized by a predominantly industrial environment and its proximity to the Pierre-Elliott-Trudeau International Airport and the other by a predominantly residential environment and proximity to the river. This residential area is fortunate in its abundant green spaces, recreational facilities, and exemplary community life.

For an overview of services and facilities, here is a non-exhaustive list of what the City offers to its citizens. On the territory are included 26 parks and green spaces, 16 playgrounds, 25 municipal buildings, 5 schools, 21 soccer fields, 14 tennis courts, 3 outdoor swimming pools, 4 water games, 1 facility with indoor swimming pools, 6 outdoor skating rinks, 2 sliding hills, and 7 walking trails. For the management of all these services and infrastructures, Dorval relies on nearly 470 municipal employees.

Finally, it should be noted that the principal means of transportation in the City of Dorval is the automobile for 76% of its population. Although there are two train stations and a bus terminus, the network is not optimal for allowing transfers to public transport. This is an important point to consider for people with functional limitations.



POPULATION

The estimated population of Dorval in 2024 is 19,498 inhabitants. In the 2021 Canadian census, the recorded population was 19,302, and 18,980 in the 2016 census. This is a population change of 322, or an annual growth rate of 0.34%.

Analysis of demographic data for the year 2021 shows that the City of Dorval is occupied primarily by a young population, aged between 20 and 59 years old, which represents 52.5% of the total population. The proportion of children and young adults between 0 and 19 years old is 18.7% and is distributed almost equally between the different age groups. The average age of a Dorval citizen is 44.1 years. Of note however, there are 4,050 people aged 65 and over who were counted in Dorval in 2021, representing 21.0% of the total population.

To this end, development of parks, green spaces and leisure and cultural buildings must make it possible to meet all the needs of these age groups, without overlooking the aging population, considering also that accessibility to infrastructure and services is becoming an important issue for them.

In addition, it should be noted that according to the Institut de la statistique du Québec, nearly 33% of the population in Quebec declares living with functional limitations. We do not have specific data for the population of Dorval, but we can hypothesize that a similar percentage also applies within the community.

Since 2011, density has continued to increase, going from 872 people per km² in 2011 to 923 people per km² in 2021. This intensification is explained by the lack of space to develop and the desire to increase occupation density near public transport hubs such as train stations. In a context where development space is limited, improving accessibility in the city becomes crucial.

In conclusion, the analysis of demographic trends predicts a sustained increase in the population for the next five years. It should be noted that since this data is based on that of Statistics Canada, it does not take into account projects and regulations which will lead to a considerable increase in the population of Dorval, such as development projects, new regulations allowing densification, and future REM stations.

OBJECTIVES OF THE ACTION PLAN

By renewing this action plan every two years, the City of Dorval is committed to aligning itself with the main objective of Société Logique, which is ***to enable the greatest number of people, from all backgrounds, regardless of their age or abilities, to participate in community life, by increasing the proportion of places and services that they can use equitably.***

More precisely:

- ▶ Create a more inclusive community for people living with functional limitations or other challenges by reducing physical, social, communication, and psychological barriers.
- ▶ Recognize the differences in physical capacity, strengths, and challenges that our citizens may face, in order to promote their full participation in community life and access to municipal services and programs.
- ▶ Offer the community a living environment suitable for as many individuals as possible in the most equitable and eco-responsible way possible.
- ▶ Ensure a widespread proactive approach and plan the design of new municipal buildings, parks, and green spaces according to the principles of universal design.



MAIN OBSTACLES RELATED TO UNIVERSAL INCLUSION ON THE DORVAL TERRITORY

We have grouped the main obstacles identified under five categories.

1. ACCESSIBILITY

Not all service offerings, parks, buildings, and facilities are universally accessible to people living with functional limitations.



2. COMMUNICATION

The services offered, the measures put in place and the actions taken by the City in terms of universal inclusion are not well known among the population, employees, and merchants.



3. EQUITY

There is a lack of equity for people with functional limitations in access to services and employment opportunities.



4. TRAINING AND AWARENESS

Not all municipal employees have information regarding the specific needs of citizens with functional limitations and need training on best practices in universal design, integration of clients with special needs, etc., depending on their field of expertise.



5. MOBILITY

The network is not optimal for allowing transfers to public transport.



TARGETED ACTIONS 2024-2026

Universal Inclusion Committee

CATEGORIES	OBJECTIVES	ACTIONS	RESULTS INDICATORS	YEAR OF IMPLEMENTATION	RESPONSIBLE DIVISION	ACHIEVEMENT %
AWARENESS AND TRAINING	Train and mobilize staff in implementation of the principles of inclusion	Provide training to all employees on accessible services and places, obstacles and all concepts of inclusiveness, as well as universal accessibility measures in place within the City	Offer annual training for each department	Annually	Administrative Services	
		Develop a common language to define inclusion	Create a glossary	Annually	Communications Administrative Services	
		Systematically integrate the notions of inclusion and universal accessibility into orientation sessions for new employees	Create a guide/booklet for orientation of new employees	Annually	Communications Administrative Services	
		Ensure that our service offering is inclusive and meets universal accessibility standards	Provide training to instructors (monitors, facilitators, etc.)	Annually	Leisure and Culture	
	Render municipal employment accessible to people with functional limitations	Apply integration measures for persons with functional limitations to the equal access to employment program (access to assistive technologies in the workplace, suitable furniture, etc.)	Develop a list of available tools and equipment	Ongoing	All divisions	
		Ensure that posted jobs promote inclusion	Add an inclusiveness clause in our job offers	2024	Administrative Services	
	Promote inclusion for citizens and partners	Share the Action Plan with partners, associations, and other municipal authorities	Prepare and present the Action Plan	2024	All divisions	
		Design, analyze, and distribute a survey on inclusion and accessibility issues within the community	Publish results of the survey and include results of the analysis during upcoming meetings of the committee for development of future actions	2024	Communications Leisure and Culture	
		Pursue the work of the Universal Inclusion Committee	Hold biannual meetings	Ongoing	All divisions	
		To ensure more inclusive governance of the Universal Inclusion Committee, double the number of citizen members	Add two citizens/members affected by inclusion issues	2024	All divisions	
		Publicize <i>Pride Season</i> (June to September)	Post on social media and create a community event	Ongoing	Leisure and Culture	
		Publicize <i>National Indigenous Peoples Day</i> (June 21) and <i>National Day for Truth and Reconciliation</i> (September 30)	Post on social media and create a community event	Ongoing	Leisure and Culture	
		Increase public awareness of the <i>International Day for Persons with Disabilities</i> (December 3) and <i>Quebec Week of Persons with Disabilities</i>	Post on social media and create a community event	Ongoing	Communications Leisure and Culture	
	Emergency measures	Update the emergency measures plan by identifying accommodation locations, support services, and adapted modes of communication accessible to people with disabilities and all vulnerable people	Complete and update the emergency plan with the Registry	2026	Registry	

CATEGORIES	OBJECTIVES	ACTIONS	RESULTS INDICATORS	YEAR OF IMPLEMENTATION	RESPONSIBLE DIVISIONS	ACHIEVEMENT %
COMMUNICATIONS	Improve the accessibility of communications in the City	Prepare a status report on what is being done in terms of epicene (gender neutral) writing, standardization of electronic signatures in other municipalities and make a recommendation to the committee	Issue a recommendation for inclusion of these writing formats	2024	Communications	
		Integrate elements of all types of inclusion and universal accessibility into the City's media platforms	Integrate relevant elements into the redesign of the website	2025	Communications Administrative Services	
		Choose inclusive colours for communication tools to better meet the needs of persons with visual disabilities	Create a guide to best practices in this regard	2025	Communications Administrative Services	
		Create a dedicated Universal Inclusion page on the website to allow citizens to become aware of the services offered related to inclusion	Update this section of the City website	2025	Communications Administrative Services	
		Create a dedicated communication channel to allow citizens to make suggestions and comments regarding inclusiveness	Establish a communication channel	2025	Communications Administrative Services	
		Create a pictogram to display next to all accessible programs and services offered	Publish the pictograms	2026	Communications Administrative Services	



CATEGORIES	OBJECTIVES	ACTIONS	RESULTS INDICATORS	YEAR OF IMPLEMENTATION	RESPONSIBLE DIVISIONS	ACHIEVEMENT %
LAND USE PLANNING	Target universal design in the public domain a) Design component	Create a list of our parks, green spaces and facilities with the indications <i>accessible, partially accessible, not accessible</i>	Establish a mandate for evaluation of parks	2024	All divisions	
		Consult a firm specialized in universal accessibility when undertaking new projects, at the inspection phase, and for upgrading equipment	Improve one park per year by modifying the park entrance and/or the playground, adding a suitable module	Ongoing	Urban Planning Public Works Leisure and Culture	
		Consult a firm specialized in universal accessibility when undertaking new projects, at the inspection phase, and for upgrading equipment	Confirm a support mandate with Société Logique	Ongoing	Urban Planning Administrative Services	
		Apply the principles of universal accessibility and inclusion to new projects	Integrate the principles of accessibility and inclusion into the new skate park and refrigerated ice rink	2024-2025	All divisions	
		Plan minor intervention work for existing buildings in order to improve accessibility	Replace door knobs with lever style handles	Ongoing	Public Works	
	Target universal design in the public domain b) Operational component	Add braille signage to certain key locations in buildings such as the SDCC	Draw up a list of available tools and equipment	2026	Communications Public Works	
		Evaluate the possibility of replacing existing alarms with sound and light alarms	An inclusivity clause is added to our job offers	2026	Public Works	
		Tour the main buildings with experts in the field to identify architectural obstacles	Create a list of universal accessibility priorities	Ongoing	All divisions	
		Consider optimal positioning of parking spaces for people with disabilities	Create a plan, draw up a list of snow removal priorities and apply the results of the priority list	Winter 2025	Public Works	
		Evaluate possibility of universally accessible and inclusive developments in the public domain	Create a list of recommendations	2025	Urban Planning Public Works	
		Add tactile paving and audio signals to traffic lights, and widen sidewalks and paths	Integrate into current projects	2025	Urban Planning Administrative Services Public Works	
		Offer a municipal subsidy for home adaptation in order to meet universal accessibility criteria	Offer reduced-rate permits for the adaptation of a private home	2025	Urban Planning	
	Target universal design in the private domain	Raise awareness among merchants about the implementation of accessibility and inclusion measures in their businesses and promote dedicated programs	Create an informative pamphlet on this subject	2025	Urban Planning Communications	
		Consider modification of building regulations with the aim of including the principles of accessibility and universal design	Make a recommendation on modification of building regulations with the aim of including the principles of accessibility and universal design	2024-2025	Urban Planning Communications	

CATEGORIES	OBJECTIVES	ACTIONS	RESULTS INDICATORS	YEAR OF IMPLEMENTATION	RESPONSIBLE DIVISION	ACHIEVEMENT %
PROGRAMS AND SERVICES	Facilitate transportation for people with reduced mobility	Make available information related to transportation and accessibility options available to people with functional limitations	Update the City's website with this information and produce a special communication	2024	Urban Planning Communications	
	Meet the needs of people with functional or other limitations	Offer subsidies to hire attendants for children experiencing disabilities or other limitations to inclusion, to promote their participation and social integration within the regular day camp	Continue to offer subsidies for day camps	2026	Leisure and Culture	
		Maintain spaces in day camps for children with disabilities	Meet the demand for spaces in day camps for children with disabilities	2026	Leisure and Culture	
		Develop the collection at the library of audiobooks, digital, adapted, large print and remotely accessible books	Maintain the purchase of audio, adapted and large print books and continue to offer the download service for popular magazines in digital version from home	Ongoing	Leisure and Culture	
		Offer an activity kit for people living with cognitive disorders, created by experts in the field, in collaboration with Alzheimer Groupe Inc. (AGI)	Make the kit available for loan	Winter 2025	Leisure and Culture	
		Maintain monitoring for all subsidies linked to universal inclusion	Ensure programming linked to the priorities and subsidies of the various partners (PALIM, CAL, Kéroul, etc.)	2025	Leisure and Culture	
		Develop a guide to actions promoting inclusion in leisure and recreation	Make the guide available	2025	Leisure and Culture	
		Develop inclusive leisure and sporting activities and events	Confirm increased inclusiveness of services offered	2025	Leisure and Culture	
	Planning of programs, services, and events	Designate a person responsible for collaboration with the Ullivik Centre	Confirm a designated employee	2024	Leisure and Culture	
		Meet with families of children with special needs to discuss needs in relation to adapted programming	Assess and respond to unmet needs as necessary	2025, 2026	Leisure and Culture	
		Maintain a computer workstation service at the Library for people with reduced mobility	Two computer stations are available	Ongoing	Leisure and Culture	
		Offer a free, monthly home delivery service from the Library for people with reduced mobility	Once a month	Ongoing	Leisure and Culture	
		Continue the support offered to citizens of Dorval who are experiencing homelessness via the Community Aid Division	Service is maintained	2024, 2025, 2026	Leisure and Culture	
		Carry out activities to welcome and integrate immigrants into leisure and cultural programming	Minimum one activity per year	2024, 2025, 2026	Leisure and Culture	
		Facilitate access for people with functional limitations and their companions to activities and performances	Offer tickets for those accompanying people with limitations	Ongoing	Leisure and Culture	
	Improve the offer with partners	Maintain partnerships with groups that represent different types of inclusion	Community Aid will confirm the list of partners	Ongoing	All divisions	

GLOSSARY

► **Inclusion:** Requires creating an environment in which all people are respected equitably and have access to the same opportunities. "Organizationally, inclusion requires the identification and removal of barriers (e.g., physical, procedural, visible, invisible, intentional, unintentional) that inhibit participation and contribution. Inclusion also requires to demonstrate values and principles of fairness, justice, equity, and respect by being open to different voices and perspectives, developing and understanding of different cultures, experiences and communities, and making a conscious effort to be welcoming, helpful and respectful to everyone.

Source: Natural Sciences and Engineering Research Council of Canada (NSERC), taken from the *Applicant Guide: Considering equity, diversity and inclusion in your application*.

► **Universal accessibility:** Character of a product, process, service, information or environment which, for the purpose of equity and in an inclusive approach, allows any person to carry out activities autonomously and achieve equivalent results.

In concrete terms, universal accessibility enables everyone, regardless of their abilities, to benefit from the same opportunities and from a high-quality experience, autonomously. Whether it is to get around in a wheelchair or with a white cane, enjoy a movie, read an email, play hockey, go to work or attend a show, universal accessibility seeks to eliminate the barriers that arise for everyone and benefits everyone, including workers or young families who travel with a stroller. [Translation]

Source : Extract from the website of the AlterGo organization — <https://altergo.ca/fr/accessibilite-universelle/quest-ce-que-laccessibilite-universelle>

► **Functional limitation:** Measurable and permanent reduction in a person's physical or psychological capacity to perform certain activities due to a deficiency or disorder, which often results from an occupational injury. [Translation]

Source: <https://vitrinelinguistique.oqlf.gouv.qc.ca/fiche-gdt/fiche/26558297/limitation-fonctionnelle>



► **An obstacle:** Anything that prevents a person with a disability from fully participating in all facets of society because of their disability. Includes a physical or architectural barrier, an information or communications barrier, a behavioral barrier, a technological barrier, a policy or a practice. People with disabilities or limitations face obstacles at home, at work, at school, in parks, in recreational facilities, on the street, at the cinema, in stores, and in restaurants. However, it is essential to note that people with disabilities identify behavioural attitudes as the main obstacle to overcome.

► **Universal design/Universal conception:** In line with international trends, this is a design principle which consists of designing for the benefit of as many people as possible. Universal design is focused on the user experience and falls under the concept of sustainable development and is the most inclusive approach.

Universal design applies as much to architecture and interior design as it does to landscape architecture and urban planning.

There are 7 principles of universal design: Size and space for approach and use, use requiring low physical effort, perceptible information, simple and intuitive use, flexibility in use, equitable use, safe use.

Source: <https://societelogique.org/en/universal-design>

Universal design is a concept that aims to offer environments, products and services that can be used by everyone, requiring as little adaptation or special design as possible. A majority of user scenarios are therefore integrated from the design stage of a project to maximize its use by all and not devalue certain users by focusing on their disability.

Source: <https://www.apchq.com/entrepreneurs/technique/chroniques-techniques/questions-et-reponses-techniques/quest-ce-que-le-design-universel>

CITY RESOURCES

DID YOU KNOW?

For more than 35 years, the City of Dorval has offered a free support, information, and referral service for all Dorval residents through the Community Aid Division.

Community Aid offers 13 programs, including an information and referral service, food assistance, loan of certain technical aids, as well as programs aimed at supporting parents and adolescents who are experiencing difficulties.

If you or a loved one have a disability and would like support in finding organizations, grants, or resources that can help you, do not hesitate to contact the Community Aid Division at **514 633-4100** or by email at **ac@ville.dorval.qc.ca**.

CONCLUSION

The committee is pleased to continue its mandate of awareness and education to promote accessibility and universal inclusion. We care about the well-being of all citizens and want to help make our environment and our living spaces accessible and inclusive.

By designing and creating barrier-free environments, respecting universal design criteria and adopting an inclusive approach, we hope to enable everyone, regardless of their age, economic situation, disability or gender, to have equitable access to the City's venues, equipment, programs, and services.

We invite you to contact us for any suggestions and recommendations, through the usual channels, so that the committee can follow up and prioritize the needs related to the Action Plan for people with functional limitations.

We thank all those involved in implementing the achievements of this review exercise. We will continue to work together to make our community more inclusive.

The *Universal Inclusion Action Plan* can be consulted on the City of Dorval website, at **<https://www.ville.dorval.qc.ca/en/community/page/integration-of-individuals-with-disabilities>**.

APPENDIX 1

LIST OF BUILDINGS AND PARKS OF THE CITY OF DORVAL

BUILDINGS

- **Ballantyne Aquatic Centre:** 520 Bouchard Boulevard
- **City Hall:** 60 Martin Avenue
- **Dorval Aquatic and Sports Complex:** 1295 Dawson Avenue
- **Edgar Rouleau Arena:** 1450 Dawson Avenue
- **Dorval Library:** 1401 Lakeshore Drive
- **Dorval Museum of Local History and Heritage:** 1850 Lakeshore Drive
- **Peter B. Yeomans Cultural Centre:** 1401 Lakeshore Drive
- **Public Works:** 550 Bouchard Boulevard
- **Sarto-Desnoyers Community Centre:** 1335 Lakeshore Drive
- **Surrey Aquatic and Community Centre:** 1945 Parkfield Avenue
- **Walters Aquatic Centre:** 1400 Dawson Avenue
- **Westwood Sports Centre:** 720 Thorncrest Avenue



PARKS

- | | |
|---|--|
| <ul style="list-style-type: none">■ Ballantyne Park
<i>520 Bouchard Boulevard</i>
Playground, baseball, pool/wading pool, chalet, two-level drinking fountain, parking■ Bourque Park
<i>477 Bourke Avenue</i>
Playground, two-level drinking fountain, dog run■ Courtland Park
<i>1750 Carson Avenue</i>
Playground, basketball, hockey, ice skating, soccer, chalet, two-level drinking fountain■ Dorval Park
<i>Corner of Lakeshore Drive and Joubert Avenue</i>
Recreation area, playground, two-level drinking fountain, parking | <ul style="list-style-type: none">■ Jean-Paul Bernier Park
<i>Corner of Dawson Avenue and Handfield Circle</i>
Playground, bocce court, two-level drinking fountain, soccer■ Ken Lee Park
<i>Corner of Herron Road and Thorncrest Avenue</i>
Playground, parking■ Lawrence Earl Park
<i>Corner of Lakeshore Drive and St-Louis Avenue</i>
Lookout, parking■ Millenium Park
<i>Lakeshore Drive, eastern limit</i>
Recreation area, gazebo, lookout, two-level drinking fountain, exercise stations |
|---|--|

- **Neptune Park**
Corner of Herron Road and Neptune Avenue
Playground, basketball, tennis, two-level drinking fountain
- **Oriole Park**
Corner of Strathmore Avenue and Oriole Crescent
Playground
- **Peace Park Arboretum**
1335 Lakeshore Drive
- **Pine Beach Park**
Corner of Lakeshore Drive and Pine Beach Boulevard
Recreation area, picnic area, gazebo, bandstand, lookout, promenade, boat ramp (boat/kayak), parking, adapted picnic table, two-level drinking fountain
- **Valois Bay Park**
Corner of Lakeshore Drive and Lake Avenue
Recreation area, bird watching, lookout, promenade



- **St-Charles Park**
88 St-Charles Avenue
Playground, softball, baseball, basketball, hockey, ice skating, tennis, drinking fountain, chalet, parking
- **Sarto-Desnoyers Community Centre grounds**
1335 Lakeshore Drive
Recreation area, Arboretum, softball, baseball, batting cage, skatepark, soccer, Trekfit training circuit, adapted swing, adapted picnic table, two-level drinking fountain, parking
- **Surrey Aquatic and Community Centre**
1945 Parkfield
Playground, dog walking area, basketball, hockey, ice skating, pool/wading pool, adapted swing, water games, skatepark, soccer, tennis, bike park, pickleball, parking
- **Walters Park**
Corner of Lakeshore Drive and Pine Beach Boulevard
Playground, splash pad, adapted swing, adapted picnic table, two-level drinking fountain, parking
- **Westwood Park**
750 Thorncrest Avenue
Playground, basketball, snow sledding, community garden, soccer, two-level drinking fountain, adapted picnic table in the community garden, parking
- **Windsor Park**
1070 Dawson Avenue
Playground, softball, baseball, snow sledding, drinking fountain, chalet